

Thank you for coming to our COVID testing site today. Due to the recent increase in demand for testing across the US, **it may take 7-8 days to get your test result. While waiting for your result, please follow the instructions in the “Steps for People After COVID-19 Testing” handout given to you today.**

- If your test shows you have COVID-19, a Buncombe County Public Health nurse will contact you.
- If your test is negative for COVID-19, meaning you were not infected with COVID-19 at the time of your test, you will not be contacted with your results.



LabCorp | Patient™

LabCorp Patient™ mobile app now available

Managing your health care just got easier. Download the LabCorp Patient mobile app to your mobile device today:

Download on the App Store | GET IT ON Google Play

You can get your test result at the online LabCorp Patient™ portal or the LabCorp Patient™ mobile app. Register for the portal at <https://patient.labcorp.com/> or download the app to your phone from the App Store or Google Play. Registration requires entry of the last 4 digits of your social security number or a valid NC Driver’s License number for identity verification via text message or email.

If you are not able or willing to register for the LabCorp Patient portal but need a copy of your test result for work, please write your address on the envelope provided to you today and WNCCHS staff will mail you a letter with your result once it is available.

What does your test result mean on the LabCorp Patient portal?

Result	What it means
Not detected	Your test is negative, which means you were not infected with COVID-19 at the time of your test.
Detected Critical	Your test is positive, which means you were infected with COVID-19 at the time of your test. You need to self-isolate. A public health nurse will contact you with instructions.
Indeterminate Abnormal	LabCorp was unable to get a result for your test. You will need to be retested to get a result. You can come to another testing site event or see your healthcare provider.

Please do not call Western North Carolina Community Health Services (WNCCHS) or Buncombe County for your test results. However, if it has been 8 days since you were tested and you still do not see your result in the LabCorp Patient portal or mobile app, please contact WNCCHS at 828-285-0622.